

Support for Students Experiencing or Witnessing Racism, Vilification or Victimisation


Flinders University is committed to creating a safe, inclusive, and respectful environment for all staff and students. Racism, vilification, and victimisation are unacceptable and go against the values of our community. If you experience or witness this kind of behaviour, support is available.

You can speak to someone confidentially, access guidance on your options, and decide how you wish to proceed. Talking to someone does *not* automatically trigger a formal complaint—you remain in control.

Confidential Support Options

1. Flinders University Health, Counselling and Disability Services

Free and confidential support for enrolled students.

 (08) 8201 2118

 [Health, Counselling & Disability Services](#)

2. Student Equal Opportunity Contact Officers

Provide a listening ear and clear guidance on your rights and the supports available to you.

 [Student EO Contact Officers](#)

3. Student Advocacy and Support (FUSA)

Independent support and advocacy, including help navigating University policies and complaint processes.

 [Flinders University Student Association](#)

4. Equal Opportunity Email (Monitored)

For general questions or to request support.

 Equal Opportunity


5. Flinders International Student Advisers

International Student Advisers are available to provide culturally appropriate support, guidance, and referral pathways for international students.

 [International Student Services](#)

6. Indigenous Student Success Officers

Available to provide culturally appropriate support to Aboriginal and Torres Strait Islander Students

 (08) 8201 3033

 [Yungkurinthe Student Engagement](#)

7. Yungkurinthe Counselling (Monitored email)

A dedicated team that provides free and confidential counselling services to Aboriginal and Torres Strait Islander students at Flinders.

 <mailto:yungkurinthe@counsellor@flinders.edu.au>

If you require support out-of-hours (evening, a weekend, or public holiday) please call the Out-of-hours Crisis Line on 1300 512 409 or SMS 0488 884 103

Complaint Pathways

Student Complaints

You may also make a complaint using the University's student complaints and Appeals process.

 [Student Complaints](#)

Staff Complaints (if relevant)

If the issue involves a staff member, they have separate grievance procedures outlined in the Enterprise Agreement.

In an Emergency

If you or someone else is in immediate danger, call **000**.

Anti-Racism at Flinders

Visit the University's **Anti-Racism webpage** to learn more about:


- How to report racism
- University policies
- Education and awareness resources
- Ongoing initiatives to support inclusion

 [Anti-Racism at Flinders University](#)

Wellbeing and Mental Health Support

Health, Counselling and Disability Services

Offers GPs, counselling, mental health support, and wellbeing programs.

 [Health, Counselling & Disability Services](#)

External 24/7 Mental Health Services

- **Beyond Blue:** 1300 22 4636 | beyondblue.org.au
- **Lifeline:** 13 11 14 | lifeline.org.au

- **Headspace** (for ages 12–25): headspace.org.au
 - **Suicide Call Back Service**: 1300 659 467
 - **13YARN** (Aboriginal & Torres Strait Islander support): 13 92 76 | 13yarn.org.au
 - **QLife** (LGBTI+ support, 3pm–midnight): qlife.org.au
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Additional Wellbeing and Cultural Safety Resources

- **WellMob** – Social, emotional and cultural wellbeing for First Nations students: wellmob.org.au
- **ReachOut** – Mental health, mindfulness, and coping tools: reachout.com
- **Healthtalk Australia** – Self-care and lived experience stories: healthtalkaustralia.org