How to set up a second device for Multi-factor Authentication

Step 1 – Open Settings in your Flinders account

- Log into your Flinders dashboard.
- Click on your username shown in the top right corner and select Settings.
- Scroll down to the Extra Verification section.
- Click on Setup next to Google Authenticator.

Step 2 - Install Google Authenticator on your smartphone or tablet

- Open Google Play Store on your smartphone or tablet.
- Search for Google Authenticator.
- Tap Install.
- Open the installed Google Authenticator app.

For questions & help
More information available on the MFA information page. Alternatively, contact IDS Service Desk via 08 8201 2345.
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Step 3 – Set up through your Flinders dashboard

- Return to your Flinders dashboard.
- Click on Setup under the Google Authenticator icon.
- In the Select your device type window, choose Android and click Next.
- A QR code will appear on your screen.

Step 4 – Scan the QR code with your smartphone or tablet

- On your smartphone or tablet, open Google Authenticator.
- Tap the ‘+’ icon and scan the QR code.
- Click the Next button and enter the 6-digit code generated by Google Authenticator.
- Click Verify to complete the process.

For questions & help

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How to Sign in using Google Authenticator

Once the Multi-Factor Authentication feature is enabled, you will be prompted to verify when accessing your Flinders account.

1. Log in
   - Go to your Flinders Dashboard, enter your FAN and click Next.
   - Enter your password and click Verify.

2. Select a method
   - Select ‘Google Authenticator’ from the dropdown list.

3. Verify
   - Open your Google Authenticator to confirm the unique authentication code. Enter the code in the verification field on your Flinders dashboard.

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