



## Providing Feedback or Reporting Issues with VirtualApps

### Introduction

This guide will assist you in providing feedback, reporting an issue or submitting a feature request within VirtualApps.

### Procedure

1. Open the VirtualApps Feedback application.



### VirtualApps Feedback

Flinders

Open

2. Complete the required fields including your FAN and a summary of your feedback, issue or request then click Submit Feedback.

The screenshot shows a web browser window titled "Flinders University | VirtualApps - Virtualised Application Feedback". The page header includes the Flinders University logo and the URL "VirtualApps.flinders.edu.au Virtualised Application Feedback". Below the header, there is a welcome message: "All feedback is welcomed, whether a particular feature stands out, if you feel something in particular could be improved, are experiencing issues or would like to request a new feature, we would like to hear from you." The form contains the following fields: "Please enter your FAN..." (text input), "Select device type..." (dropdown menu), "Select classification..." (dropdown menu), and "Select category..." (dropdown menu). Below these fields is a large text area for providing feedback, with a small icon of a speech bubble in the top left corner. At the bottom of the form is a "Submit Feedback" button.