

STUDENT ADMINISTRATION SERVICES

Student Administration Services (SAS) provides support across the student and teaching lifecycles, from enrolments to graduation.

staff.flinders.edu.au/colleges-and-services/student-administration-services

BGL- 08 8201 3300
BGLEnquiries@flinders.edu.au

EPSW - 08 8201 7800
EPSWEnquiries@flinders.edu.au

HASS - 08 8201 7900
HASSEnquiries@flinders.edu.au

MPH - 08 7221 8608
cmph.enquiries@flinders.edu.au

NHS - 08 8201 7500
NHSEnquiries@flinders.edu.au

SE - 08 8201 7700
cse.enquiries@flinders.edu.au

INTERNATIONAL STUDENT SERVICES (ISS)

The ISS team supports onshore international students in their study and social life at Flinders, including an international student specific orientation program. International Student Advisors are also available one-on-one to discuss study, accommodation, welfare and visa enquiries.

students.flinders.edu.au/student-services/iss
08 8201 2717
In person: Level 1, Professional Services Building (access via Student Hub) Bedford Park
iss@flinders.edu.au

Overseas student health cover (OSHC) medical insurance
students.flinders.edu.au/student-services/iss/health-cover

YUNGGORENDI

The Yunggorendi Student Engagement team provides support for Aboriginal and Torres Strait Islander students. This includes academic, pastoral and financial support and advocacy, counselling, scholarships, orientation, a culturally safe study space, social activities and more.

<https://students.flinders.edu.au/student-services/indigenous-student-support>
08 8201 3033 / 1800 641 811
Yunggorendi Mande Building, Bedford Park
officeofindigenoustrategyandengagement@flinders.edu.au

ENROLMENT & TIMETABLES

Information for all students enrolment
students.flinders.edu.au/my-course/enrolment

Key dates

(Enrolment, census, payments, exams)
students.flinders.edu.au/key-dates

Enrolment Support (Flinders Connect) Library Bedford Park Level 0 (face to face) Call 1300 354 633 (option 2)
students.flinders.edu.au/student-services/flinders-connect

Changing Course information Admissions (Flinders Connect) Library Bedford Park Level 0 (face to face) Call 1300 354 633 (option 1)
flinders.edu.au/study/apply/internal-transfer

FEES & FINANCE

Course costs, payment dates & methods, refunds and remissions.
flinders.edu.au/enrolling/fee-information
1300 354 633 (option 2)

SCHOLARSHIPS

For FAQs and the full database listing
flinders.edu.au/scholarships
1300 354 633 (option 2)

WORK INTEGRATED LEARNING

For information regarding placements or projects as part of study obligations -
students.flinders.edu.au/my-course/placements

HASS –08 7421 9860
chass.placements@flinders.edu.au

BGL – 08 7421 9860
cbgl.placements@flinders.edu.au

EPSW – 08 8201 5410
cepsw.placements@flinders.edu.au

NHS – 08 8201 7500
cnhs.placements@flinders.edu.au

SE – 08 8201 5133
cse.placements@flinders.edu.au

MPH – 08 7221 8390
cmph.placements@flinders.edu.au

EXAMS

Information about exams including timetables, locations, what students can and can't bring to exams, alternative exam arrangements, assessment methods and results at
students.flinders.edu.au/my-course/exams-assess-results/results

Call 1300 354 633 (option 2)

GRADUATION

Graduation information - applications, eligibility, ceremony dates, etc
Call 1300 354 633 (option 2)
students.flinders.edu.au/my-course/graduation

PRINTER & PHOTOCOPIERS

Unicard Copy Shop Level 1, Central Library
08 8201 3413
flinders@unicard.com.au
unicard.com.au/flinders/

IT ISSUES

e.g. FAN, Okta, email, password, wi-fi
IT support available in person at Flinders Connect, Level 0 Central Library Bedford Park

Select 'assystNET' from Okta
flinders.okta.com
staff.flinders.edu.au/colleges-and-services/ids
08 8201 2345
ids@flinders.edu.au

STUDENT ID CARDS

For info on ordering new cards, collecting, continuing and replacing ID cards go to
students.flinders.edu.au/finances-and-admin/student-id-cards

CAREERS & EMPLOYABILITY

The Careers and Employability team help students get job-ready through the Uni's Horizon Award plus a range of other career/ professional development opportunities.

The team helps students connect with employers/industry, mentors and provide career advice and access to more than 8,000 job opportunities each year.

Students can select 'Career Hub' from Okta flinders.okta.com, call 08 8201 2832 or email careers@flinders.edu.au

Service available to external students

STUDENT LEARNING SUPPORT SERVICE

Visit the Learning Lounge for help with academic writing, maths and statistics, referencing and English language support.

flinders.edu.au/slc
08 8201 2518
Sturt and Central Libraries
slc@flinders.edu.au

Service available to external students

English Language Support Program (ELSP)

The ELSP has been developed to assist students who come from a non-English speaking background to improve their English, specifically in academic contexts.

Modules are free and run by experienced English as a Second Language (ESL) tutors.

Academic Preparation Program (APP)

The APP has been developed to help get new students off to the best possible start at Flinders. Sessions are held at Bedford Park campus and are free. Each session has been co-created by our students and academic staff to give students the information and skills they need.

Studiosity

Core Study and Writing Skills Support Available from 2:30pm to 11:30pm, Sunday to Friday. Available throughout the year & free.

Access Studiosity 24/7 for support with study and writing. Select 'Studiosity' from Okta

flinders.okta.com

TRANSPORT

Campus bus service
Flinders University operates three free bus services:

- Campus Connector which links the main University, Flinders Station Plaza, Sturt and the Flinders Medical Centre (FMC) bus interchange
- Tonsley Link which links Tonsley campus, Bedford Park campus, Ring Road (car park 3) and Sturt campus
- Station Express from Station Plaza to Registry

All services operate Monday to Friday from 7.00am - 6.00pm (excluding public holidays).

All services operate during mid-semester and mid-year breaks

<https://www.flinders.edu.au/campus/bedford-park/location/loop-bus>

HEALTH, COUNSELLING & DISABILITY

Students can access confidential appointments with qualified doctors / nurses, experienced counsellors and disability advisors.

flinders.edu.au/hcd
08 8201 2118
Health & Counselling: Level 3 Student Services Centre, Bedford Park

Disability: Union Building, Bedford Park

For out of hours crisis support call 1300 512 409 or SMS 0488 884 103

Service available to external students

Health Services

The University provides a confidential health service to all currently enrolled students at our fully equipped and accredited Medical Centre at Bedford Park campus. The health service provides emergency and routine medical care, as well as other services such as first aid, health screens, vaccinations and referrals.

8:45am - 5pm Monday - Friday (including vacation periods, but excluding Christmas and New Year periods)

Counselling Services

The University provides a free and confidential counselling service (up to 6 sessions per year) that is available to all undergraduate and postgraduate students, including students studying entirely online. Our qualified, experienced counsellors can help with academic issues and personal issues.

8:45am - 5pm Monday - Friday at Bedford Park campus.

By appointment at Sturt and Tonsley campuses.

Note: Counselling can also be provided via phone and Skype and there are remote services.

Disability Services

The University provides a free, confidential service for students who have a disability.

For information on access plans, alternative exam arrangements, parking permits and privacy visit flinders.edu.au/hcd or email disability@flinders.edu.au
Services are available from Bedford Park, Sturt Campus, Tonsley as well as via phone and Skype.

Equal Opportunity

Flinders University actively promotes awareness and respect for, the diversity of our staff and students.

We value and respect the social, cultural and linguistic diversity of our community and encourage inclusive practices in order to provide an environment that is creative, innovative, flexible and productive.

Equal Opportunity Advisors can provide students with confidential information and support regarding bullying, discrimination, harassment, sexual harassment and victimisation.

students.flinders.edu.au/life-at-flinders/equal-opportunity-diversity

SECURITY (24/7)

Students can call the Flinders Security Service from a mobile phone or by using one of the security 'hot-line' phones on campus.

Building access after hours requires the student to get approval from their College. They will need to contact security to organise this.

flinders.edu.au/security
08 8201 2880
Contact triple (000) for emergency services (fire/ambulance/police)

SPORT & FITNESS

Alan Mitchell Building, Registry Road
onesportandfitness.com.au
1300 354 633 (option 2)

FLINDERS UNI STUDENT ASSOCIATION (FUSA)

fusa.edu.au
08 8201 2371
Level 1, Student Hub, Bedford Park

Student Assist

Student Assist provides Student Advocacy and Financial Counselling, helping students with a range of academic, administrative and welfare related issues. They assist with academic appeals, final grade reviews, applications for re-marking of assignments, academic integrity, complaints about topic, course, lecturer or supervisor, responding to 'show cause' letters (student progress review), assessment policy interpretation.

Student Assist can also provide student loans, emergency financial assistance (supermarket cards, Metro cards, pharmacy vouchers, food parcels), grants, budgeting and debt renegotiation.

fusa.edu.au/studentassist
student.assist@flinders.edu.au

Service available to external students

Student Council

The Student Council of FUSA are the elected representatives of the students. Feel free to contact them via their profiles fusa.edu.au/studentcouncil/

Clubs & Societies

For a full listing of current clubs, to create a new club or connect with members visit fusa.edu.au/clubs

Events

FUSA runs over 300 events each year, for a full list visit fusa.edu.au/events or fb.com/FUSAssociation

EMPIRE TIMES MAGAZINE

Empire Times is the student magazine of Flinders University. Empire Times is distributed around campus and online, to contribute visit empiretimesmagazine.com/

QUEER SPACE

The Queer Space is a safe place for all queer and questioning students. It can be found on level 1 of the Hub, Bedford Park.

OASIS

Oasis is a student wellbeing centre located at the Bedford Park campus focused on supporting the social, spiritual, physical and emotional needs of local and international students

flinders.edu.au/oasis
08 8201 3530
Lower level, Oasis building, Bedford Park

For program and event details:
oasis.flinders.edu.au/programs-events/

FLINDERS LIVING

Experience the community and convenience of living on-campus. With a five-minute walk to your classes, a tight-knit family and fun extracurricular activities, there are plenty of reasons to live at Flinders University as part of a safe, supportive and dynamic community.

flinders.edu.au/living
08 7221 8900
flinders.living@flinders.edu.au Flinders Living, Bedford Park

STUDENT LIBRARY

Library staff can help navigate the wealth of information available across three Flinders libraries, including electronic collections and more than a million books and journals.

Central Library, Sturt Library & Gus Fraenkel Medical Library
libraryflin.flinders.edu.au
library@flinders.edu.au
1300 354 633 (select option 3)

Opening hours-libraryflin.flinders.edu.au/about/opening-hours

WOMEN'S SPACE

The Women's Space is a safe place for all female-identifying students to relax, plan activities, hold meetings and get information on women's issues. It can be found on level 1 of the Student Hub at Bedford Park.

PARENTS & CHILDREN

Sturt Campus: Level 2 West Wing
Parenting Room / Room S219B
Keys from College reception desk level 1 North Wing

Student Hub, Bedford Park: Level 0 near student kitchen facilities
flinders.edu.au/campus/bedford-park/facilities-services/child-parenting-facilities
Tonsley: Level 0 next to bathroom (08 8201 2297)