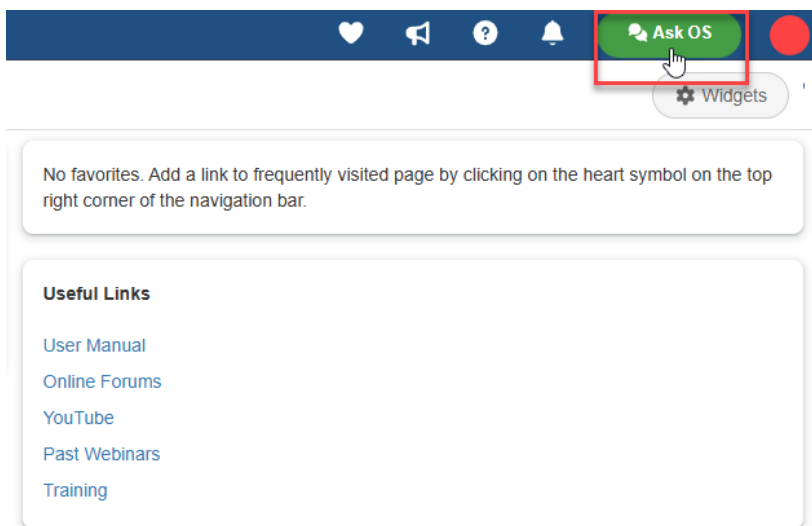


Using the AI Helpdesk Tool in OpenSpecimen

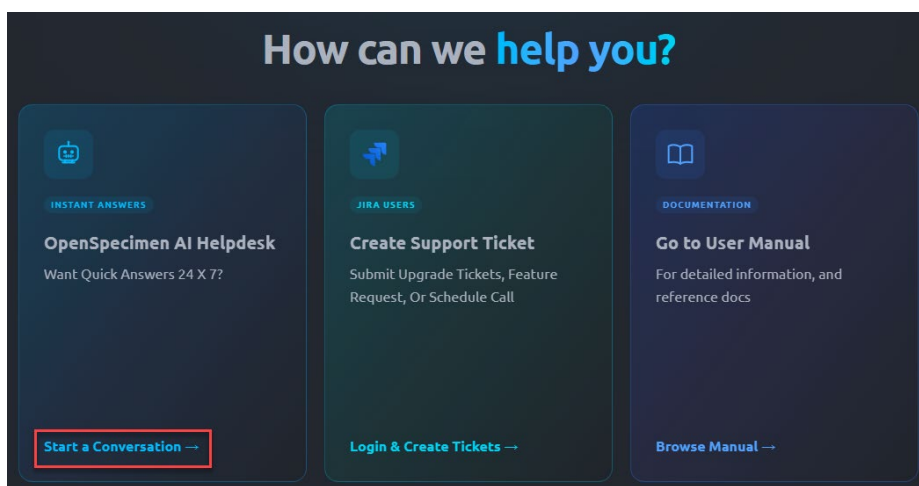
Ask OS, the OpenSpecimen AI help tool is a great way to get quick answers, step-by-step guidance, and help navigating features like collection protocols, specimen setup, and storage configuration or other tasks like label formatting, event setup, and troubleshooting common issues.

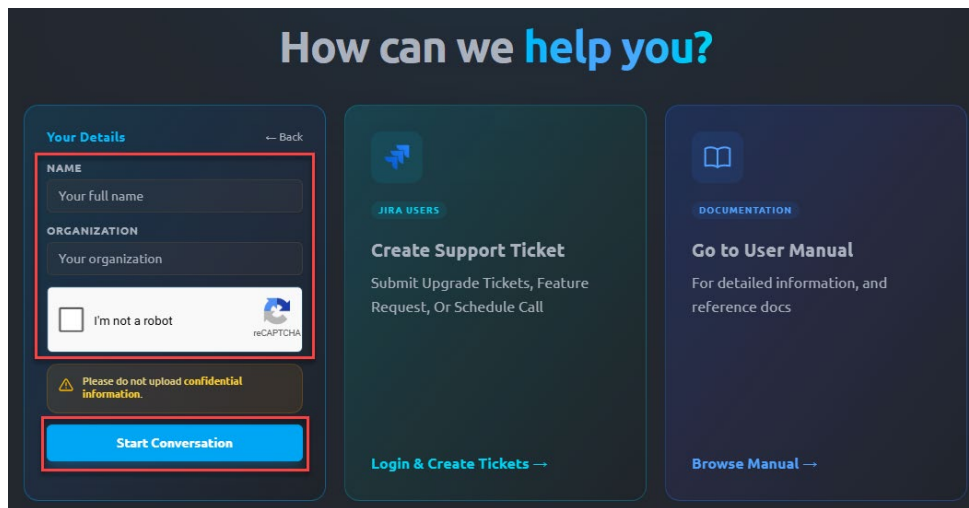
How to access Ask OS

- Click **Ask OS** button in the top right corner of the page.



- Select **Start a Conversation**, fill in the details and then **Start Conversation**.





- You can now type up your question or select Go to User Manual to access the OpenSpecimen User Manual, Q&A Forums, How-to articles and more

